



**BOYNE
HIGHLANDS**



Boyne Highlands and Boyne Mountain Pet Policy

To assure the comfort and safety of the Pet, our team members, and other Guests, we ask that Pet owners adhere to the following:

1. Pet friendly accommodations may be reserved only by calling 800.462.6963; online reservation of such lodging is not available.
2. No more than one pet is allowed in any Guest room at any time without written approval of resort management. An additional Pet fee (as described below) is charged for each Pet not approved prior to hotel check-in. Boyne Highlands and Boyne Mountain reserve the right to refuse housing of any Pet at its own discretion.
3. All Pets must be kept on a leash or in a kennel crate when outside of the Guest room.
4. A Pet exercise area is offered for the convenience of all Pet owners and Pet owners are responsible for picking up all solid deposits left by their Pet.
5. Cat owners must provide their own litter box and litter.
6. No Pets are allowed in Guest laundry rooms, any food or beverage outlet, Avalanche Bay Indoor Waterpark, resort arcades, fitness areas, Solace Spa, any hotel lobbies, elevators, and Guest common areas such as bonfire pits, hay/sleigh rides, beaches, and indoor/outdoor movies. Service animals for resort Guests with disabilities are exempt from this provision with proper documentation.
7. Complaints received about noisy or aggressive Pets are addressed immediately and require immediate correction. If complaints reoccur or if the Pet has acted aggressively, the owner is required to remove the Pet from resort property as soon as possible.
8. Pet friendly Guest rooms do not receive housekeeping service without an appointment. Guests may contact the Resort Operator by dialing "0" to arrange for refresh service. Boyne Highlands and Boyne Mountain reserve the right to refuse housekeeping service and maintenance requests for those Guest rooms with an unattended Pet not confined to a kennel crate.
9. Boyne Highlands and Boyne Mountain are not responsible for unattended Pets that may exit the Guest room during scheduled housekeeping or maintenance appointments.
10. A non-refundable Pet fee of \$25 for the first night and \$10 per subsequent night, up to a maximum of \$150, is charged to the Guest folio upon hotel check-in. Early check-outs do not receive a refund for nights not used. Service animals for resort Guests with disabilities are exempt from this provision with proper documentation.
11. Additional charges to the owner will result for failing to pick up after their Pet in areas of the resort including the Guest room and Pet exercise areas. An additional charge of \$25 per night is charged for any Pet not registered to the Guest room.
12. Guests are held responsible for any liability arising from their Pet making contact with or damage caused to any person, the Guest room, and any other area of the resort. Payment for the Pet fee does not relieve the Guest from this responsibility

Pet name _____ Emergency contact number _____

I have read, understand, and agree to comply with the above policy.

Guest name

Guest Signature

____/____/____
Date